

SERVICE HOTLINE

Number: 009/2026
Date: 02 February 2026

Name and Surname: Matthias Kempgen
Designation: Chief Information & Operating Officer – JSE Clear

EQM, EDM AND FXM - CUSTOMER TEST SERVICE (CTS RELEASE AND CTS PRODUCTION) ENVIRONMENT REFRESH

Clients are advised that the JSE will be conducting CTS refresh activities on Friday, 6 February 2026.

Instrument Reference data in MIT and RTC will be refreshed to align to production data as of 30 January 2026.

Member clients, member sub accounts and position account data will be cleaned out, please create the required data post the refresh.

House main accounts are not static data and therefore may change post refresh.

Access to the CTS environments for the Equity, Equity Derivatives and Currency Derivatives markets will not be available on Friday, 6 February 2026.

CTS environments will be available from Monday, 9 February 2026.

Should you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENTS:

Customer Test Service Release
Customer Test Service Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za

Non-Executive Directors: Dr HA Nelson† (Chairman), LE Currie, Dr RM Lee†, M Randall, FJ Oosthuizen†, GE Raine†, VJ Reddy, TW Spanner†, K van Rensburg

Executive Directors: Dr A. Greenwood (CEO)

Company Secretary: GA Brookes

† Independent